Document Layout Issue in Lasernet BC Connector 4.3.1.0 and 4.3.1.1

2024-06-03 - Alice Petruzzella - Comments (0) - Lasernet BC Connector News

Due to an issue with **Document Layout** in Lasernet BC Connector 4.3.1.0 and 4.3.1.1, XML versions of reports may contain excessive data.

The **Deactivated** checkbox on each **Filter** line of the **Document Layout** will automatically be selected when a new table is added, a new **Document Layout** is created, or a change is made to an existing **Document Layout Filter**. This can lead to excessive data in XMLs, which may become too large to process.

The issue does not occur if no changes are made to a **Document Layout**.



Solution

To resolve this issue, clear the **Deactivated** checkbox for each line and save your changes to the **Document Layout**.

We are investigating a permanent fix, which will be included in a future release of Lasernet BC Connector.

We will announce release dates in due course.

If you need to raise a Support Ticket, please do so through our contact form and remember to include:

- Version numbers.
- Log files (covering the time the issue happened).
- Additional information will be provided on our Support Portal as it becomes available.