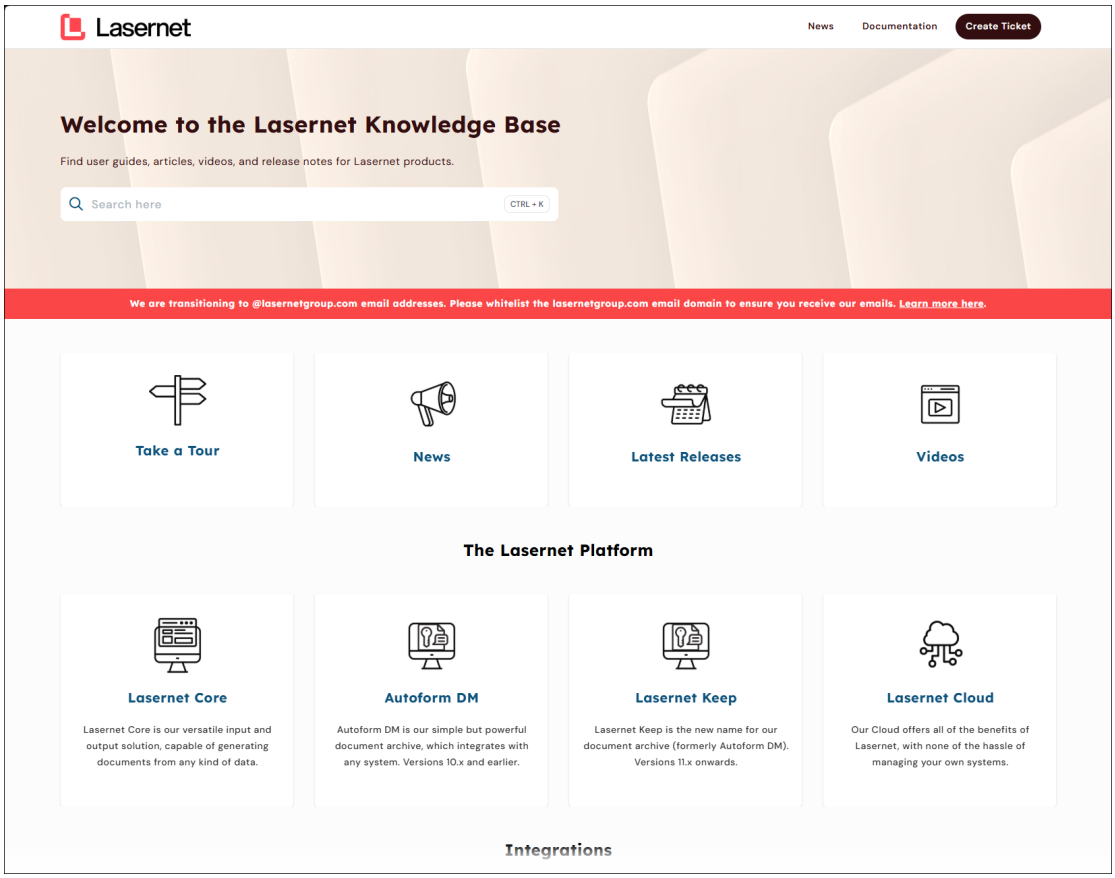
Knowledge Base Moved and Upgraded!

2026-06-11 - Sunil Panchal - Comments (0) - General

As part of our rebranding to Lasernet Group, the knowledge base has moved to https://kb.lasernetgroup.com. At the same time, we have upgraded the knowledge base so that we can introduce new features now and in the future.

This article provides information about the move and about the new knowledge base features.



Knowledge Base Move

The Lasernet Knowledge Base is now available at https://kb.lasernetgroup.com.

You should be able to access the knowledge base at its new URL. However, you might experience sporadic access issues for a short period following the move.

Please update your bookmarks for knowledge base pages. Although forwarding for current knowledge base URLs is in place, it can take up to 24 hours for that to take effect. As a result, you might experience temporary access issues on 11th/12th June if you follow links to the KB at its current URL.

New Knowledge Base Features

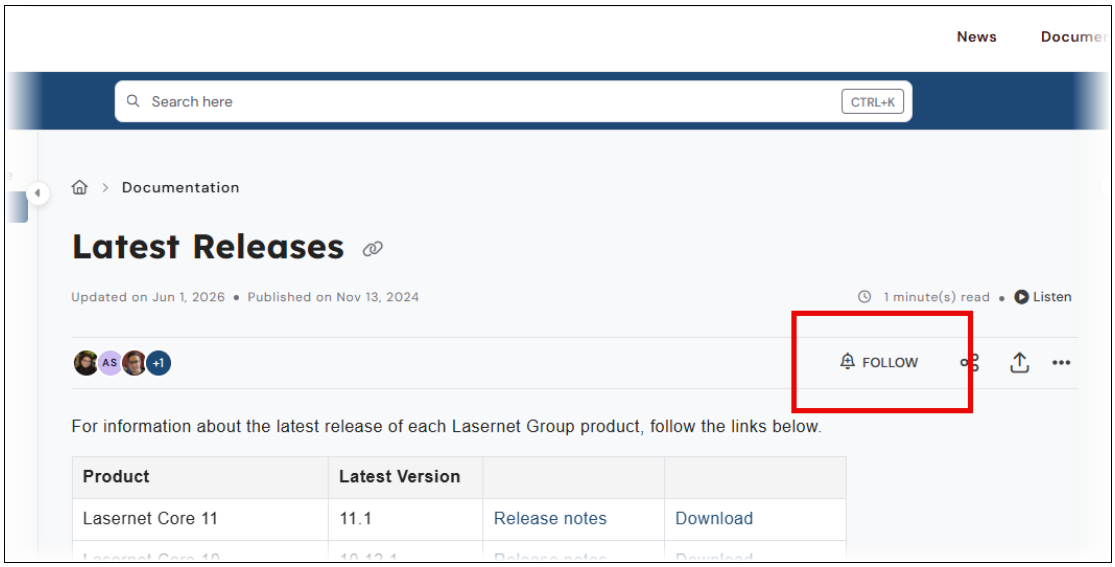
The knowledge base upgrade delivers the following new features.

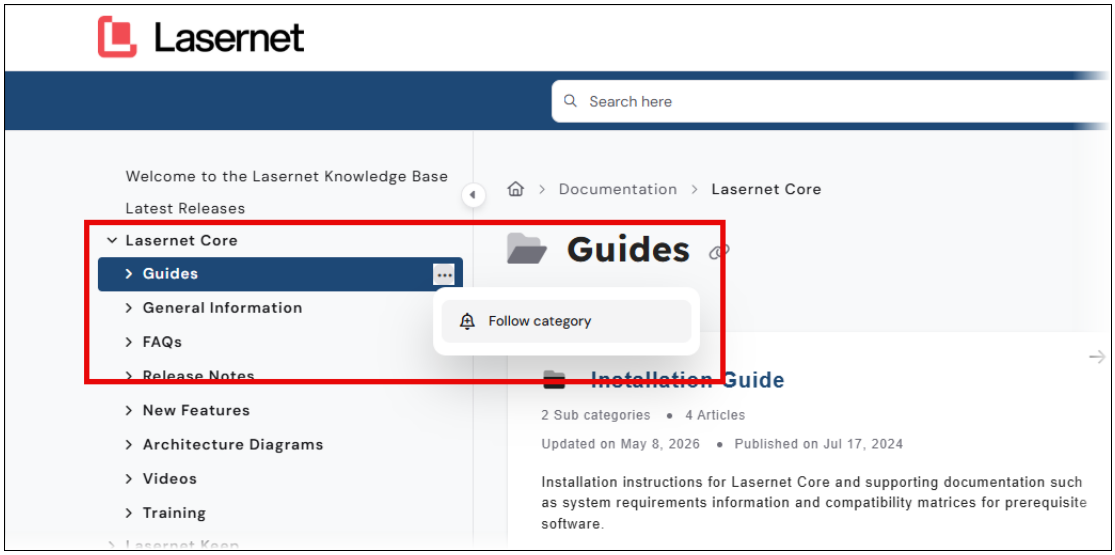
Note

For more information on using the new features described below, see our Welcome to the Lasernet Knowledge Base page.

Subscribe to Updates

The Follow feature enables you to receive email notifications when an individual page, or any page in a specific area of the knowledge base, is updated. To subscribe, click **Follow** on any page or navigation category in the knowledge base. To unsubscribe, click the link in the subscription emails you receive.





Audio Readout

The Listen feature reads the content of a knowledge base page to you.



WCAG 2.1 Compliance

WCAG 2.1 compliance ensures that access to the knowledge base is inclusive and that its content is available to all. This includes support for multiple methods of using the site (such as keyboard-based navigation), support for assistive technologies (such as screen readers), and providing text alternatives for non-text content such as images.

New Feedback Email Address

Please note that the email address for sending us feedback on knowledge base content is now knowledgebase.feedback@lasernetgroup.com.

Questions

If you have any questions about the knowledge base move or the upgrade, please email knowledgebase.feedback@lasernetgroup.com.